Goodwill Industries of Tulsa, Inc.

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# **Holiday Season Thoughts**

DAVID E. OLIVER
President

As we move from Thanksgiving into Christmas it is a time of year when we often reflect on our memories of the holidays. In my case that meant going to my Grandparents house for holiday dinners. They had a very large table in the basement where the adults gathered for holiday meals and the grandchildren (of which I was one at the time) all ate at smaller tables in an adjoining space. It was the rare time when I got to see all my cousins in one place, and we enjoyed our time together and imagined what it would be like to be old enough to get to sit at the adult table in the future. Looking back today the real abundance of those holidays was sharing time with one another and being together, whether it was Thanksgiving or Christmas. The holidays have a way of putting things in perspective.

Recently I spoke to one of my cousins that I had not seen in a while and while we reminisced about the old days, I knew them well enough to know something was off. When I asked my cousin what was wrong, what followed was what we are all hearing these days: disconnected, isolated, long days that feel the same and restlessness. For many people the pandemic has caused the connective tissues in their lives to fray. Some lack the relationships they are seeking, others long for a listening ear and for others it is just a shoulder to lean on. It's what we all need to have and who we strive to be for each other. It really does come down to having gratitude for the people in our lives.

People want and deserve to be gratified by their work. They want to know others notice and are grateful for them and the job they do. So, as we look back on this year, even with continuing change and challenge, there is much to be grateful for – if we have the grace to recognize and appreciate it.

An attitude of gratitude starts with two small but very powerful words that translate in every language: Thank You. It's a gift that goes both ways. As we express our thanks we are uplifted – often as much as the person being appreciated. Who does not want to hear that I see you, I value you, you matter, you make a difference, or we couldn't have done this without you.

Each of us has flaws in our character. One of mine is that I do not say thank you often enough and it gives the perception that I do not appreciate the hard work that all Goodwill employees do to accomplish our mission every single day. I want to take this opportunity to let each one of you know that I see you - I value you - You make a difference every day - We could not have done this without you! I am grateful every day for the good work that goes into accomplishing Goodwill's mission, and I hope you are too. I want to wish each of you and your families a Merry Christmas and a Happy New Year that is full of gratitude for the people in your lives.

#### **Goodwill Pay Periods**

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2800 Southwest Blvd.
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# It's Not Too Late ...

You can still buy chances to win the ...

# iPhone 11—128 GB!!!

(Includes: iphone 11, Ear Pods with lightning connector, Lightning to USB Cable, and USB power Adapter.)

Tickets are available from Sherry Love
or Nancy Webster
\$5 per ticket

Drawing will be held 12/17/2021

You do not need to be present to win.



# Goodwill 'Employee' Holiday Luncheon!

Thursday, December 23
Chandler Park Community Center
11:30 am - 2:00 pm

Lunch, STAR Awards, Service Awards, Caroling, Santa!



Retail Coordinator



Our mission is to provide work opportunities, job training and support services for people with disabilities or other employment barriers.

SUN	MON	TUE	WED	THU	FRI	SAT
			J	2	3	4
5	6	SALE	8	9	10	11
12	13	14	15	16		18
19	20	SALE	22	23	24	25 SORRYI WE'RE' CLOSED
26	27	28	29	30	31	

Goodwill donation centers and retail stores exist to support our mission services. Thank you for ALL of your support this past year. We appreciate you!

Happy Holidays from our family to yours.



### **DECEMBER**

2021



Half-Price Sale 50 % off all clothing



Senior Day 55+ receive 25 % off total purchase



Half-Price X-mas 50 % off all Christmas



Customer Appreciation Day 25 % off total purchase

#### **Holiday Hours**

December 24th- Close @ 4 pm

Dec 25th- All Locations Closed

December 31st- Close @ 4 pm

Jan 1st- All Locations Closed

## Retail Update ...

November ... the stores are now in full-swing winter ... sweaters, coats, and boots. And they are fully merchandised for the holiday season. Don't forget to shop Goodwill for the perfect gift, home décor, seasonal clothing and of course the CRAZIEST Christmas sweater you can find! Goodwill stores have it all!!!

Retail ended the month -1.3% below 2021 Goal ... and +19.3% vs 2020!

#### Congratulations to the following teams:

Bixby +14.5%

Owasso +8.9%

B.A. +4.1%

Carthage +3.3%

Stone Creek +2.8%

Glenpool +0.1%

Reminder: Don't forget to use your 50% off coupon; they expire on December 31<sup>st</sup>, 2021. The coupon is a one-time use; up to \$100 at 50% off and can be used at any of our 12 Goodwill Industries of Tulsa locations.

# Holiday Wreath Drawing

\$3 per chance to win. (no limit.)

<u>Wednesday,</u>
<u>December 15th!</u>

<u>See Nancy Webster to</u> <u>buy your wreath tickets</u> <u>TODAY!!!</u>

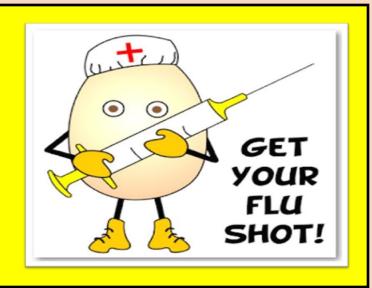


(Tickets will be available at most break times at 2800 or email me at nwebster@goodwilltulsa.org to arrange to purchase.

#### HR Update!!!

Need your flu shot? NOW is the time. You can go to ANY Walgreens location and get the shot. Be ready to provide your medical insurance card or if you don't have medical insurance, request a Walgreen's Voucher from HR by calling Tina or Joanna at 918-584-7291 and take that with you.

Vouchers are valid through
December 31, 2021.



## **Enjoy a Safe Holiday Season**

Holiday safety is an issue that burns brightest from late November to mid-January when families gather, parties are scheduled, and travel spikes. The holidays looked a lot different last year due to the pandemic.

According to the Center for Disease Control and Prevention, to protect adults and children not eligible for vaccination, everyone who is eligible should get vaccinated. Even those who are fully vaccinated should continue to wear masks indoors and avoid crowded spaces. Of course, anyone who has symptoms of illness should stay home. Outdoor gathering are safer than indoor, in-person gatherings.



#### **Traveling for the Holiday? Be Prepared**

While many will choose to stay home this year, if you do travel, be sure your vehicle is in good running condition, get plenty of rest, and be prepared for any emergency. Traveling by car during the holidays has the highest fatality rate of any major form of transportation based on fatalities per passenger mile. In 2020, it is estimated 163 people died on New Year's Day, 485 on Thanksgiving Day, and for Christmas Day, it is estimated 340 lost their lives, according to Injury Facts. Alcohol impairment is involved in about a third of the fatalities.

Stay safe on the roads over the holidays - and every day:

- Prepare your car for winter and keep an emergency kit with you.
- Get a good night's sleep before departing and avoid drowsy driving.
- Leave early, plan for heavy traffic.
- Make sure every person in the vehicle is properly buckled up no matter how long or short the distance traveled.
- Put the cell phone away; many distractions occur while driving, but cell phones are the main culprit.
- Designate a sober driver to ensure guests make it home safely after the holiday party; alcohol or over-the counter, prescription and illegal drugs can cause impairment.

#### **Decorate Safely**

Decorating is one of the best ways to get in a holiday mood, but emergency rooms see thousands of injuries involving holiday decorating every season.

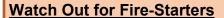
When decorating follow these tips from the U.S. Consumer Product Safety Commission:

- Keep potentially poisonous plants mistletoe, holly berries, Jerusalem cherry and amaryllis away from children.
- If using a live tree, cut off about 2 inches of the truck to expose fresh wood for better water absorption, remember to water it and remove it from your home when it is dry.

#### **Enjoy a Safe Holiday Season**

(continued from previous page ...)

- Place your tree at least 3 feet away from fireplace, radiators and other heat sources, making certain not to block doorways.
- Avoid placing breakable ornaments or ones with small, detachable parts on lower tree branches where small children can reach them.
- Only use indoor lights indoors and outdoor lights outdoors and choose the right ladder for the task when hanging lights.
- Replace light sets that have broken or cracked sockets, frayed or bare wires, or loose connections.
- Follow the package directions on the number of light sets that can be plugged into a socket.
- Never nail, tack or stress wiring when hanging lights and keep plugs off the ground away from puddles and snow.
- Turn off all lights and decorations when you go to bed or leave the house.



Use of candles and fireplaces, combined with an increase in the amount of combustible, seasonal decorations in many homes during the holidays, means more risk for fire. The National Fire Protection Association reports that one-third of homes decoration fires are started by candles and that two of every five decoration fires happen because the decorations are placed too close to a heat source.

- Place candles where they cannot be knocked down or blown over and out of reach of children.
- Keep matches and lighters up high and out of reach of children in a locked cabinet.
- Use flameless, rather than lighted candles near flammable objects.
- Don't burn tree, wreaths or wrapping paper in the fireplace.
- Always use a screen on the fireplace when a fire is burning.
- Never leave candles or fireplace burning unattended or when you are asleep.
- Check and clean the chimney and fireplace area at least once a year.



# **Human Resources—Training Tips**

JENNY NOBILE

Training & Development Coordinator



# Comfort, Joy, and the Gift of Learning!

Christmas is right around the corner – that magical time of year when Christmas songs are playing everywhere you go and Hallmark movies launch into overdrive. Unless you're a planner and have already finished picking out all of your presents for family and friends, you may also be scrambling to figure out what to get those last

few people on your list. Keep in mind that the best gifts aren't always things that you can buy and wrap with a pretty bow. They aren't always the latest trend or fad that goes out of style the following year or breaks after a few uses.

Instead, the greatest gifts are those that keep giving like the gift of learning. Sure, some learning does have a financial cost and can be wrapped up and given as a physical present – books, games, puzzles, and some online courses to name a few – but the beauty of learning is that it can be gifted to others at no cost. For example, taking the time to listen to others as they share their own personal stories gives you an opportunity to gain lessons that you can then apply in your own life and career.

Learning isn't one-sided either. As you begin to have conversations with others from different age groups, genders, cultures, and backgrounds, you will likely find that both of you are learning and relearning life lessons as you discuss and reflect upon the stories. So I urge you to take the time this holiday season to connect with family and friends to reminisce about past events and consider what you can learn from it.



VITA Coordinator/ Financial Resilience Programs Manager

## Tulsa FEC News December 2021

#### At the Tulsa FEC

Our Tulsa Financial Empowerment Center now has 171 active clients. The financial counselors have held 493 sessions, resulting in 49 outcomes (tracked achievements/goals) for 19 clients.

Lian Cing officially joined the team as a certified financial counselor. As mentioned previously, Lian was promoted from financial navigator. Her key roles will be assisting the Zomi community and seeing clients at the Tulsa Public School's Parent Resource Center.

Welcome (again), Lian!



\*\*\*\*\* December 10<sup>th</sup> is our 1-year anniversary. We will mark the occasion with a celebratory relaunch of the Tulsa FEC in January. As part of our Year 2 strategy, we are restructuring our partnerships so that we can increase our number of clients and outcomes; and raise awareness about the program.

## **Meet Your Co-Workers**



Meet **Dana Willis** 

Dana is from Tulsa and has worked for Goodwill since October 2021. She found Goodwill one day when she was donating clothes! She has three children and four grandchildren. In fact, she says her idea of a great vacation would be to take it with ALL of her family!

Meet

**Lisa Lewis** 

Lisa is a relatively new em-

ployee—since October

2021. She works as a Sales

Associate at the new Bixby

Retail Store. She says she

loves to merchandise the

store!!! She has five chil-

dren. Lisa cheers for OU



**Meet Kendall Ware** 

Kendall says she is glad she found Goodwill and has enjoyed getting to know her co-workers. In her spare time she likes to catch up on her sleep!!! Someday she would like to take a nice long vacation to Hawaii!



Meet **Jesse Angel** 

Jesse ... or Jess as he likes to be called is from Anchorage, Alaska! He has been a Retail Sales Associate since October 2021. He says he likes everything about his job!!! In his spare time he enjoys playing with his dog and watching the Dallas Cowboys, the New York Mets and Stephen Curry play basketball!!! He sees a trip to Alaska in his future!





Take a moment next time you see one of these new employees & welcome them to Goodwill!!!



### **November New Hires**



Please extend a warm welcome to our new employees.

<u>Processing</u>: Tamara Carnett, Maevyan Clark, Roleishia Matheney, Christa Newsome, Sharita Modica, Stephen Naquin, Andrea Hancock

**Donations**: Kanyon Holloway

**Retail**: Matthew Baucom, Trisha Davis, Demtrius Fields, Brooklyn Littlebear, Trina Sepulveda, Danielle McClendon, Heather Spurgeon

## **December Anniversaries**

<u>Congratulations</u>!!! Your commitment and dedication to Goodwill Industries of Tulsa is very much appreciated!!

1 Year: Indira Artigas, Jay Castoe

2 Years: Dustin Barton, Stacy McCage, Anna

Payne, Nichole Voris

3 Years: Billy Joel Perkins

4 Years: Dana Jordan

6 Years: Dewayne Dotson, Debbie Hoffman,

Megan Raleigh

7 Years: Lisa Borland, Michael Huffman, Robert

Johnson

9 Years: Kyle Lindemann

16 Years: Jonathan Shacklett

<u>17 Years</u>: Liz Campbell <u>24 Years</u>: Linda Smith

26 Years: Maceo Lucas

# **Job Openings**

If you know someone who is looking for a job, Goodwill's Human Resources

Department would like for you to refer that person to us. Openings are subject to change ...

**<u>2800 & Warehouse</u>**: Material Handlers, Utility Processors, Sorter, Taggers

**Retail:** Assistant Manager, Customer Service Managers, Sales Associates, Book Clerk, Floor Supervisor

**Donations:** Donation Attendants

**TulsaWORKS:** Career Navigators

Workforce Development: Employment Consultants, Job Coaches (Hospitals, Donation Sites), Program Managers, Transition Specialist, Contract Services Assistant

Administrative: Marketing & Digital Communication Director, VITA Outreach Specialist

For anyone interested in applying for an open position:

The Goodwill Job Application is available on-line at ...

www.goodwilltulsa.org

## January Birthdays



Prakash Wariar—1/1 Morgan McKenzie—1/3 Janta Burnley—1/4 Spencer Smith—1/4 Andrea Hancock—1/5 Melvin Hildebrand—1/5 Grant Houston—1/5 Cardell Johnson—1/6 Morgan Hance—1/7 Libby Lyon—1/8 Kanyon Holloway—1/11 Brook Losornio—1/12 Tina Maali-1/12 William Outley—1/12 McKenzie Qualls—1/12 Bridget Jones-1/14 Jennifer Love—1/15 Johnathan Shacklett—1/15 Christopher Kendall—1/16 Ita Troglin—1/16 Shelli English—1/17 Kendall Ware—1/17 James Kohler—1/18 Art Matzkvech—1/18 Kyle Wickett-1/20 Tori King-1/21 Felton Trammell—1/21 Faith Benson-1/22 David Goff—1/22 Modisane Kwanza—1/22 Anna Payne-1/22 Jessica Settles—1/22 Lawanna Arthur—1/24 Pernella Leon—1/24 Venessa Pelton—1/24 Shakiyah Sharrieff-1/24 Benjamin Wilson—1/24 Scott Drobinko—1/26 Lisa Uhl-1/26 Rebecca Lay-1/27 David Singleton—1/27 Derrick Crumpton—1/28 Brent Mitchell-1/30 Kelsey O'Halloran—1/31

Tamra Smith - 1/31